Strengthening Our Network What Organizers Need to Know ■ Building relationships ■ Be aware of your assumptions across cultures ■ Acknowledge sexism and racism ■ Keep battered women's stories central ■ Go where the door is open ■ Don't embarrass people ■ Acknowledge the complexity of the issue ■ Think strategically **Building Relationships** ■ Identify community allies for ideas and assistance ■ Educate yourselves on the organization where the problem is ■ Get to know the key people in the organization ■ Work to build long-term relationships

Three Kinds of Practitioners ■ Resisters ■ Status quo bureaucrats Allies What is the Problem? ■ How is the problem impacting victim safety? ■ What is the extent of the problem? ■ What is the source? ■ Has the problem been documented? ■ Is the problem a single incident or a broader pattern? What Do You Want to Change? ■ Will the change enhance victim safety or offender accountability? ■ Will the change make the system more accountable? ■ Could there be unintended consequences? ■ Is the goal realistic? ■ How will success be measured?

Planning for a Meeting

- Anticipate how the administrator thinks
- Acknowledge the tendency for the administrator to defend their staff
- Recognize that you may lack credibility in her/his eyes
- Consider who should be at the meeting
- Prepare and develop your message
- Remember change process is incremental

Finding Solutions

- Create a positive meeting environment (bring snacks!)
- Clearly state the objectives of the meeting
- State a willingness to keep meeting to resolve the problem
- State the problem
- Does the administrator agree there is a problem?

Finding Solutions CONTINUED

- Don't make claims you can't back up
- Stay focused, flexible and open to criticism
- Clarify differences and areas of agreement
- Need more information, research or documented cases?
- Brainstorm ideas and solutions so that advocates and administrators can work together

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Questions

- 1. How effectively did the advocates present the problem?
- 2. What undermined their credibility?
- 3. What could have been done differently?

Next Steps

- What will you do in this meeting?
- What points will you make?
- How will you use the case files?
- What are some of the elements of your solution?
- Who should be at the initial meeting?
- What might the resistance to your position be?
- How will you deal with it?

The Golden Rules of Systems Advocacy

- 1. and Autonomy
- 2.Develop a Strong Knowledge Base
- 3.Use a Systemic and Social Change Analysis
- 4.Use a Model of Constructive Engagement

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1. Centralize Victim Safety, Wellbeing and Autonomy

- ■Workers analyzing problems will drift towards a focus on increasing the system s efficiency
- ■Advocates centralize women and children s experiences; within their organization and in their system change work

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2. Develop a Strong Knowledge Base

- Don't assume anecdotes, advice from individuals, personal experience, statistics etc show the whole picture
- Research the issues and know:
 - The circumstances victims face
 - $\blacksquare \quad Institutional \ responses \ and \ their \ outcomes$
 - How workers are organized to act on cases
 - Institutional assumptions, theories, and concepts

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3. Use a Systemic and Social Change Analysis

- ■Expose systemic problems, not individuals
- ■Examine weaknesses in case processing
- ■Know and recognize how institutions standardize their responses

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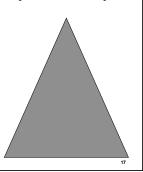
4. Use a Model of Constructive Engagement

- ■Be respectful; problem-solving rarely works in an atmosphere of criticism
- Assume that practitioners can/will help
- ■Build relationships and trust
- ■Understand consequences for survivors of using a judgmental approach
- ■Remain solution-oriented

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Your Interagency Hierarchy?

Judges
Court Administrators
Prosecution
Defense
Law Enforcement
Probation
Batterer Programs
Advocacy



Advocacy Agency

Board of Directors
Executive Director
Accountant
Fundraiser/Grant Writer
Trainer
Program Manager
Advocate
Child Advocate
Office Help
Cleaner/Gardener